

Date: June 21, 2010

Dear Valued PAYware Mobile Client:

As many of you are aware, Apple is preparing to release the iOS 4, their latest mobile operating system for the iPhone, the week of 21 June 2010.

Apple delivered a pre-release version of iOS 4 to their developer community and VeriFone has been validating PAYware Mobile 1.003 against this version of the new operating system. During our testing, we have found that some incompatibility issues with PAYware Mobile and the new operating system. These incapability issues prevent PAYware Mobile from successfully communicating to and from the PAYware Connect gateway, thus stopping your ability to process transactions.

Until VeriFone confirms that PAYware Mobile runs smoothly on the final release of iOS 4, we request all users to avoid upgrading their devices to the new operating system when Apple makes it available. Once you upgrade your iPhone to iOS 4, you cannot revert back to the previous OS 3.1.x.

If an update to PAYware Mobile is required for proper operation with the final release of iOS 4, VeriFone will work with Apple to expedite posting a PAYware Mobile update on the App Store.

VeriFone's goal is to provide continual service and to ensure no merchants experience any downtime in their payments processing. Thank you for your patience and please feel free to contact our support department at 1-800-839-0947 if you have any questions.

Sincerely,

Melissa Wood
Product Manager
8001 Chatham Center Dr.
Suite 500
Savannah, GA 31405